



DESERVING DESTINATIONS, A GATEWAY TRAVEL PARTNER – TERMS AND CONDITIONS:

PLEASE READ THIS NOTICE IN ITS ENTIRETY. IT CONSTITUTES PART OF YOUR BOOKING CONTRACT FOR YOUR TRIP AND RELATED SERVICES. PLEASE CALL US IMMEDIATELY IF YOU HAVE ANY QUESTIONS.

Please thoroughly review these terms and conditions of Deserving Destinations – A Gateway Travel Partner.

The addressee of this notice will be the only recipient of this booking receipt and terms and conditions. It is the sole responsibility of the addressee to inform all other parties traveling of the contents of these terms and conditions. The booking passenger, by accepting this receipt and making payment to Deserving Destinations suppliers, acknowledges that they have been advised of, reviewed and hereby accept these terms and conditions and contract for all travel related services.

Deserving Destinations acts only as an Independent Agent for suppliers in selling travel related services, or in accepting reservations or booking for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.) . This travel agency , therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which results in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term “guaranteed” is specifically stated in writing on your ticket, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates bookings, reservations, connections, scheduling, or handling of personal effects. This travel agency shall not be responsible for any injury, damages, or losses caused to any traveler in connection with terrorist activities, social, or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control.

Valid US passports are required for all travelers for international air travel, regardless of age. Travelers assumes complete and full responsibility for, and hereby releases this travel agency from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. Traveler assumes full responsibility for obtaining these documents prior to dates of travel. By embarking upon his/her travel, the travelers voluntarily assumes all risk involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them.

Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members. Please be advised that air schedules are subject to change at any time prior to travel. Deserving Destinations accepts no responsibility for air schedule changes, delays or cancellations by

any air carrier. Each airline has its own baggage policies and associated fees, it is the sole responsibility of the travelers to confirm with the airlines in advance of travel to determine the airline's baggage policies and any associated fees which are subject to change at any time. Deserving Destinations will advise clients of baggage fees that are current at the time of booking.

INSURANCE

Deserving Destinations has provided you detailed information and the opportunity to purchase travel insurance. Many insurance companies require the policy to be purchased and written within a certain time frame in order to cover things such as pre-existing medical conditions and supplier default. Deserving Destinations has informed you of this deadline, and highly recommends the purchase of travel insurance to protect your vacation investment. If charges for travel insurance are not listed on your booking statement, you have not paid for insurance within the required time frame or an insurance policy number is not noted on your final invoice, you have elected to DECLINE travel insurance even if you initially checked "accept" on your original invoice. Insurance claims approval is determined by the travel insurance company, and Deserving Destinations accepts absolutely no responsibility for any denied claims.

SPECIAL REQUESTS

Special Requests, (i.e. room views, location, bedding preference, adjoining rooms, seat requests, etc.) cannot be guaranteed by the travel agency/tour operator/airline. While EVERY ATTEMPT WILL BE MADE to accommodate such special requests, the travel agency/tour operator/airline will not be held responsible if such requests cannot be fulfilled.

PAYMENTS

Payments are made with credit or debit cards, and by authorizing charges to your card you expressly waive the right to chargebacks as a means to mediate disputes.

Clients should note that even though they have paid for a vacation package or segments in advance, hoteliers, airlines, rental car companies and other vendors may ask for a credit card to be used during travel for incidental charges, baggage fees, rental car guarantee, etc. Never travel without a credit card which can be used for this purpose! If you are using a debit card for travel charges, you should expect that possible holds can be placed on our account for several days and that might affect your spending cash.

CANCELLATIONS, CHANGES AND REFUNDS

Once payment is applied to booking, cancellation/change penalties will apply. Cancellation policy vary from supplier to supplier. Cancellation request MUST BE RECEIVED IN WRITING prior to your departure date, and you must receive a written reply from Deserving Destinations confirming cancellation has been made. No refund is made for unused travel services or any portion thereof, nor is the price or value of unused travel services exchangeable for alternative arrangements. Changes to the current booking are subject to the terms and conditions of the tour operator/airlines and may result in penalties or change fees. The purchase of travel insurance to cover your vacation investment is

HIGHLY RECOMMENDED for unexpected circumstances that neither the travel agent or the client can control.

AIRPORT CHECK IN AND FLIGHT RECONFIRMATION

All passengers should arrive at the airport at least 2 (or 3 for International) hours prior to flight departure, view documents for definite recommendation. Charter flights may have different requirements than commercial flights. Deserving Destinations will make every attempt to assign seats in advance, however if we are unable to assign seats on your flight for any reason, seats will be assigned upon check-in at the airport and are on a first come, first served basis. While seat assignments are made by the airline, we are unable to guarantee that clients will be seated with their travel companions. For security reasons, all passengers must present identification for check-in. You will not be allowed to board, nor will you be entitled to a refund, if you have not checked in by the required time. Please ensure you contact the airline at least 24 hours prior to departure and on the day of departure, as it is your responsibility to reconfirm all your flight details prior to departure. A customer's failure to contact the airline in regards to reconfirming the airlines times and details may result in a flight being missed. Deserving Destinations does not accept legal responsibility or liability if any customer misses a flight due to a failure to reconfirm flight times as advised, or to other circumstances beyond our control. If our agency is aware of any schedule changes in advance of your departure, every effort will be made to advise you directly. Clients should understand that being a no show for a flight, may result in the other leg of your flight being canceled by the airline without notice. ALL airlines charge baggage fees and you should visit the airlines website to determine what charges are applicable to your flight and destination. Some seat assignments also have service fees associated and all seats booked may not be upgradeable. Again, client is responsible to visit airlines website or contact customer service with said airline to determine exact parameters as applicable to your ticket.

HONEYMOONERS AND ANNIVERSARY TRAVELERS

You **MUST** bring a copy of your marriage certificate (or wedding invitation) to qualify for any complimentary honeymoon/anniversary packages offer. A photo copy is recommended . Failure to have such proof of marriage may result in the denying of these complimentary privileges (If applicable). Please notify your Deserving Destinations agent if you are celebrating a Honeymoon or Anniversary so that they can annotate this in your reservation.

INSECTICIDE DISCLOSURE

The U.S. Department of Transportation (DOT) requires that travel agents refer consumers to a page on the Department's website that lists countries that require airlines to treat passenger cabins with insecticide. The DOT requirement applies only to airline travel to a country listed on their website.
<https://www.transportation.gov/airconsumer/spray>

TRAVEL WARNINGS

Clients have the responsibility to visit these sites for the most updated information regarding travel

warnings and travel health warnings:

<https://travel.state.gov/content/passports/en/alertswarnings.html>

<https://wwwnc.cdc.gov/travel>

MODIFICATIONS OF TERMS AND CONDITIONS

The Terms and Conditions may be amended or modified by Deserving Destinations at any time without notice. It is therefore essential that you consult the Terms and Conditions prior to making each and every booking. Only those who have accepted the Terms and Conditions may make a booking to Deserving Destinations. Without this acceptance any booking is subject to cancellation at any time. The failure of Deserving Destinations to act with respect to a breach of these Terms and Conditions by you, or others, does not waive its right to act with respect to subsequent or similar breaches. Deserving Destinations does not guarantee it will take action against all breaches of these Terms and Conditions.

SEVERABILITY

If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.

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